

Course Title:	Communication Skills
Course Code:	Comm403
Program:	All majors
Department:	General science and English.
College:	Applied sciences
Institution:	AlMaarefa University.

Course Identification

1. Credit hours:	2
2. Course type	
a.	University <input checked="" type="checkbox"/> College <input type="checkbox"/> Department <input type="checkbox"/> Others <input type="checkbox"/>
b.	Required <input checked="" type="checkbox"/> Elective <input type="checkbox"/>
3. Level/year at which this course is offered:	Year four – level 7.
4. Pre-requisites for this course (if any): 70 hours	
5. Co-requisites for this course (if any): None	

Course Objectives

1. Course Description
The course introduces students to the skills, concepts and practices of verbal and nonverbal Doctor/Patient communication
2. Course Main Objective
By studying this course, the student should be able to:
<ul style="list-style-type: none"> • Explain the basic principles of Doctor/Patient communication (Verbal/Nonverbal Communication – Active/Passive Listening). • Use different ways of communication skills which encourage patients' participations in consultation. • Know and apply some of the famous Consultation Models in the consultation with patients. • Know and apply the required Performance Criteria during the consultation. • Use certain strategies in Breaking Bad News. • Know how to deal with difficult patients

- Demonstrate effective feedback skills
- Identify essential presentation skills.
- Demonstrate their own presentation skills in front of their colleagues